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BENRITH CITY COUNCIL

P 02 9897 1041 | F 02 9637 4167 | E info@amusementhireservices.com.au
www.amusementhireservices.com.au

Weather-Related Emergency Procedures

In the event of a weather-related emergency such as serious storms or tornado warnings, Amusement Hire Services rides will be shut down until the danger of inclement weather has passed. In the event that the ride is in process when a storm hits, the ride is to be immediately brought to a complete stop and all parties are to be evacuated from the ride as quickly and safely as possible.

Illness or Injury

- Amusement Hire Services post notices throughout the park warning guests against riding on park attractions if the guest has a serious medical condition or is pregnant. However, when necessary, Amusement Hire Services employees are trained to offer treatment to the injured party until an ambulance or appropriate medical professional arrives.

Evacuation Procedures

- Amusement Hire Services has its own policy when it comes to evacuation procedures, we will issue an evacuation by announcing the order to vacate the park and the reason for the evacuation over an intercom system. In the event that the park must be evacuated due to fire, medical or police emergency, all rides will cease operations immediately and guests directed to the appropriate park exits. Should guests be unwilling or unable to leave, security officers will be called to help remove the guest from the facility.

Malfunctioning Rides

- Amusement Hire Services rides are routinely inspected to ensure that they are safe and fully operational. In the rare event that a ride should malfunction, the ride is to be closed off to the public immediately until it can be properly repaired. If the ride should malfunction during the course of the ride while guests are on board, the ride is to be stopped as soon as it is reasonably possible to ensure safety and prevent injury. If necessary, emergency personnel such as local fire and police departments may be called in to help remove stranded passengers.

Terrorist or Criminal Threat

- In the event that Amusement Hire Services receive notice of a terrorist or criminal threat against the park or are notified that the park must be evacuated for law enforcement reasons, Amusement Hire Services operate a immediate lock down policy. In the event that a lock down becomes necessary, all rides cease operation and an announcement is made that the park must suspend activity until the issue is resolved. Based on the nature of the emergency, guests may be evacuated with the assistance of local law enforcement or be required to stay put until the threat of danger has passed.