DEFQON.1 2016

EVENT SECURITY MANAGEMENT PLAN

SYDNEY INTERNATIONAL REGATTA CENTRE

PENRITH LAKES, PENRITH

SATURDAY 17 SEPTEMBER 2016

VERSION 5 – FINAL: 24th April 2016

Draft for Comment	P. ARMSTRONG	24 APR
Internal Review	S. ELBEB	24 APR
Stakeholder Meeting	PLANNING COMMITTEE	

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POSITION / ROLE	PERSON	ORGANISATION	TELEPHONE
Event Director	SIMON COFFEY	Q-DANCE AUSTRALIA	M: 0434 001 888
Customer Service Manager	TIM LEWIS	Q-DANCE AUSTRALIA	M: 0404 835 564
Event Site Manager	CRAIG DE VITA	Q-DANCE AUSTRALIA	M: 0404 995 625
Event Security Manager	PETER ARMSTRONG	I-SEC	M: 0414 425 967
First Aid Supervisor	MIKE HAMMOND	EMS MEDICAL	M: 0415 100 089
Traffic Manager	JULIAN SANDERSON	ESPA	M: 0421 846 004
Venue Coordinator	KEVIN FLYNN	SIRC	P: (02) 4730 0000
Police Event Commander	GRANT HEALEY	PENRITH LAC	P: (02) 4721 9555

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2. DEFINITIONS AND SECURITY ZONES

ACCESS CONTROL	Security procedures used to control access of individuals, goods and vehicles within the venue.
ACCREDITATION	Identification tags issued by the Event Producer to control access to Restricted Zones within the venue.
GATES	GATES ZONE is the entire site infrastructure that is employed to screen patrons for correct tickets, ID and search for restricted items and the use of metal detection wands. This zone will also include the scanning of ID's.
BLUE ZONE	BLUE ZONE incorporates the Blue Stage & Helicopter Holding Area
MAGENTA ZONE	MAGENTA ZONE incorporates the Magenta Stage, BAR A, toilets production office, market stalls, merchandise and Bar BOH area.
MAIN ZONE	MAIN ZONE incorporates the Main Red Stage, VIP viewing platform and the bar within the VIP area.
GRANDSTAND ZONE	GRANDSTAND ZONE incorporates the White Stage, the Grandstand, food court, helicopter ride check in point, slingshot ride and green room.
BLACK ZONE	BLACK ZONE incorporates Black Stage, Purple Stage, Merchandise, Security Shed and BAR D.
BARS ZONE	BARS ZONE incorporates all bars located within the event site. Bars located in the following zones. Black, Blue and Boatshed Zones.
BOATSHED ZONE	BOATSHED ZONE incorporates the Boatshed, the main First Aid area, food stalls, BAR B, jet ski ride pontoon and the SIRC offices.
ACCESS ROUTE	Primary vehicle entry route used by site contractors and accredited personnel during the event activity, including Bump-In, Event Day and the Bump-Out phase.
PENRITH TRAIN STATION	Ingress and egress of patrons to the event site, primarily focusing on the safe travel of patrons to and from the event. Providing information about specific routes of travel patrons desire to use.
PERIMETER	Perimeters are personnel deployed to monitor and patrol the peripheral boundaries of the event site, including Emergency Exits.

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3. INTRODUCTION

DEFQON.1 2016 event series ("DEFQON") comprises a live music event, performed by international and local artists in Sydney each year. The event series is promoted and produced by Q-DANCE AUSTRALIA.

DEFQON.1 EVENT will be staged at the SYDNEY INTERNATIONAL REGATTA CENTRE, on Saturday 17th September 2016 Based on relevant approvals and ticket sales the event will reach up to 30,000 patrons.

Q-DANCE AUSTRALIA is the Event Promoter, and has engaged I-SEC ("ISEC") to provide security planning and security management services to support the Sydney DEFQON.1 event. Q-DANCE AUSTRALIA has licensed I-SEC security planning tools, and engaged the I-SEC Event Security Team to implement protective security arrangements at the Sydney event.

DEFQON.1 2016 will be produced in an organised and efficient manner, incorporating close consultation with key stakeholders to ensure that all parties are informed of their duties and obligations prescribed by laws and regulations dealing with public events.

SCOPE

This Event Security Management Plan (ESMP) has been specifically developed for the DEFQON.1 2016 Event and is not applicable to other events.

ISEC has licensed software security planning tools to ensure that planning information is captured, stored, recorded and delivered in documentation and content related to operational processes of security management.

PURPOSE

The Event Security Management Plan addresses core command structures and responsibility for security coordination and managements, roles and tasks are outlined for each member of the security organisation to provide clear division of operational scope.

Security policy measures have been developed as security controls to coordinate operational mechanisms of the security management framework. Security Policy articulates the objectives of specific security strategy and introduces standard procedures to effectively implement these initiatives.

Site map overlays, annexes and attachments provide action steps and guidelines for effective implementation of the event security framework.

Notwithstanding the detail of planning, the security operation requires effective communication, strong leadership and close supervision. Success will be dependent upon key appointment holders working toward the common goal of providing a safe and secure event activity.

An important planning consideration has been to identify and treat potential hazards, and security-related risk, without restricting overall amenity and enjoyment for those attending the event.

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CONTEXT

This Event Security Plan complies with industry standards, including:

- ASIS: GLCO 2003 – *General Security Risk Assessment Guidelines*
- ISO 31000: 2011 – *Risk Management*
- AS/NZS 3745: 2002 – *Emergency control organization and procedures*
- HB 436: 2004 – *Risk Management Guidelines*
- HB 167: 2006 – *Security Risk Management*
- HB 221: 2004 – *Business Continuity*
- HB 254: 2004 – *Guide to Controls Assurance and Risk Management*

This Event Security Management Plan examines security control options for environmental and operational risks in relation to the event activity but does not include the identification, evaluation or treatment options for reducing financial risk. Any related financial risk will remain the responsibility of the event promoter.

Relevant NSW State laws and regulations that apply to the event activity, include:

- Work Health & Safety Act 2011

- Work Health & Safety Regulation 2011

This Event Security Management Plan examines security control options for security risks in relation to the event activity but does not include the identification, evaluation or treatment options for reducing operational, medical, environmental, financial risk. Any related financial risk will remain the responsibility of the event promoter.

WHO SHOULD READ THIS DOCUMENT

ISEC has developed this Event Security Management Plan for the Event Producer and applicable production delegates. Senior representatives from local government agencies and police authorities will need to be conversant with security-related planning considerations, including:

- NSW Police LAC ("PENRITH")
- EMS Medical
- SIRC

Event management and security personnel holding appointments within the Event Security Framework must read this document thoroughly, and be conversant with all parts.

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COORDINATION WITH OTHER AGENCY PLANS

Senior security command stakeholders, venue management and emergency services personnel should consider the Event Security Management Plan in conjunction with other applicable management and emergency plans developed for the SIRC site and DEFQON.1 by other relevant agencies, venue delegates, event stakeholders and emergency services.

Operations and scope of these plans will dictate and influence the performance and integration of the Event Security Management Plan and ancillary security documentation, including supervisor briefs, personnel deployment schedules and evacuation plans.

4. RISK SUMMARY

Risk management is a systematic, analytical process to consider the relative likelihood that a threat will harm an asset and to identify actions to reduce and mitigate the possible consequences. Risk management principles acknowledge that while risk generally cannot be eliminated; enhancing protection from potential threats ensures higher probability of limiting downstream adverse outcomes.

Event Security Risk Assessment (ESRA) is an output developed to provide a comprehensive account of foreseeable security risks that may impact upon safe conduct of an event activity, and includes recommendations to assist security stakeholders with determining appropriate security risk management treatment options within the planning process.

ESRA, within the planning process, presents a quantitative examination of security risk to focus the designation of security risk management planning and measures. Outputs of the ESRA should be reviewed with consideration for the risk tolerance of associated stakeholders and downstream organisational-side risk outcomes. This determination will be influenced greatly by the prevailing organisational 'risk appetite' and criteria that have been established.

It is a requirement of ISO 31000: 2011 – *Risk Management*, HB 436: 2004 – *Risk Management Guidelines*, HB 167: 2006 – *Security Risk Management and* AS/NZS 3745: 2002 – *Emergency control organization and procedures* that an applicably suitable and comprehensive level of risk assessment and management planning be undertaken to complement any activity undertaken.

Using both baseline metrics gathered from previous I-SEC events and experiential qualitative-based analysis from provided event parameters and site survey, I-SEC have identified salient security risks deemed to expose DEFQON.1 to most severe downstream consequences. Priority risks include:

- Assault between patrons

- Excessive Drug and Alcohol Consumption

- Unauthorised entry in critical event areas during event

It is advised that I-SEC complete a risk analysis to determine optimum treatment strategies and measure subsequent residual risk.

I-SEC has been provided with an event risk assessment that Q-DANCE AUSTRALIA have completed in consultation with primary stakeholders.

4. A. RISK & HAZZARD ASSESSMENT REPORT

The 'Risk & Hazard Assessment' DEFQON.1 2016 is being authored by TBC.

5. MISSION

Provide a safe and secure event activity, protecting DEFQON.1 2016 assets, personnel and patrons.

This mission will be achieved by giving full consideration to:

- Coordinating security resources effectively at the event site

- Implementing effective security risk management and planning tools

- Delivering robust planning documents that consider all risks and hazards

- Protecting sensitive security-related information by limiting distribution

- Managing effective working relationships with event stakeholders

- Coordinating security arrangements with Local Council representatives

- Coordinating security arrangements with Local police

- Anticipating likely event incidents and preparing effective responses

- Reporting and responding to event incidents

ISEC will deploy experienced Event Security personnel to ensure that risk management and security planning tools accommodate the event site and operational variables.

5.A. CONCEPT OF OPERATIONS

ISEC has developed the Concept of Operations (CONOPS), based upon principles of Security-in-Depth. DEFQON.1 2016 CONOPS employs 5 distinct operational phases that incorporate physical security measures, operational procedures, interoperable communications, and joint command structures.

PHASE I – DEPLOYMENT (FRIDAY 16 SEPTEMBER)

- Activation of Operational Command Centre (Deqon1. Emergency Operational Command)

- Establish Tactical Command (Zone Command Authority) and appropriate Zone LOC and LOO

PHASE II – EXECUTION (SATURDAY 17 SEPTEMBER)

- Operate static security positions and mobile patrols assets

- Coordinated communications and reporting procedures

PHASE III – TERMINATION (SATURDAY 17 SEPTEMBER)

- Transfer operational responsibility to venue authority

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6. SECURITY MAP OVERLAY

ISEC recommends that stakeholders review Event Security Management Plan with A3-size Map.

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7. SECURITY ZONES

Security Zone is a security group tasked with coordinating security operations within the defined geographic area or functional aspect of the event. Each unit has a command structure to coordinate security functions and a deployment of personnel that are assigned specific positions.

Each zone has a Supervisor which reports directly to Event Security Manager and Security Operations Manager. The Supervisor role is to brief personnel, ensure assigned positions are deployed, and standard operating procedures are adhered.

ZONE	DESCRIPTION
GATES ZONE	GATES ZONE is the entire site infrastructure that is employed to screen patrons for correct tickets, ID and search for restricted items.
BLUE ZONE	BLUE ZONE incorporates the Blue Stage, Helicopter Holding Area
MAGENTA ZONE	MAGENTA ZONE incorporates the Magenta Stage, BAR A, toilets production office, market stalls, merchandise, Bar BOH area and 2nd First Aid Outpost.
BARS ZONE	BARS ZONE incorporates all bars located within the event site. Bars located in the following zones. Magenta, Black and Boatshed Zones.
MAIN ZONE	MAIN ZONE incorporates the Main Red Stage, VIP viewing platform and the bar within the VIP area.
GRANDSTAND ZONE	GRANDSTAND ZONE incorporates the White Stage, the Grandstand, food court, helicopter ride check in point, slingshot ride and green room.
BLACK ZONE	BLACK ZONE incorporates Black Stage, Purple Stage, Merchandise, Security Shed and BAR D.
BOATSHED ZONE	BOATSHED ZONE incorporates the Boatshed, the main First Aid area, food stalls, BAR B, jet ski ride pontoon, Ride and the SIRC offices.
PENRITH TRAIN STATION ZONE	Ingress and egress of patrons to the event site, primarily focusing on the safe travel of patrons to and from the event. Providing information about specific routes of travel patrons desire to use.
PERIMETER	Defined limits of the event site location. Perimeter boundary is obvious due to fencing, or the use of existing road boundaries as marked on the Site Map.

8. EXECUTION

ISEC will be responsible for implementing event security-related planning measures for DEFQON.1 2016 staged at SIRC Tuesday 13 September – Tuesday 20 September 2016.

8.A OPERATIONAL TASKS

ISEC will deploy the SECURITY MANAGEMENT TEAM of **FOUR (4)**, to provide command and coordination of security resources allocated to the event. This role includes managing the Security Control Room, and coordinating initial response to any security or safety incidents.

ISEC will provide **11** licenced security supervisors to perform security supervisory tasks assigned in the Security Deployment Schedule. ISEC will provide licensed security guards to perform assigned security tasks.

Using the phasing model, specific phase tasks include:

RESOURCE PHASE 0 – BUMP IN (TUESDAY 13 SEPTEMBER-SATURDAY 17 SEPTEMBER)

- Overnight ISEC Security personnel to provide access control and asset protection to the SIRC site during the bump in phase

DEPLOYMENT PHASE I – PRE START (SATURDAY 17 SEPTEMBER)

- 4 Security Management to establish Operational Command authority

- 11 Security Supervisors to establish Tactical Command (Zone Command Authority)
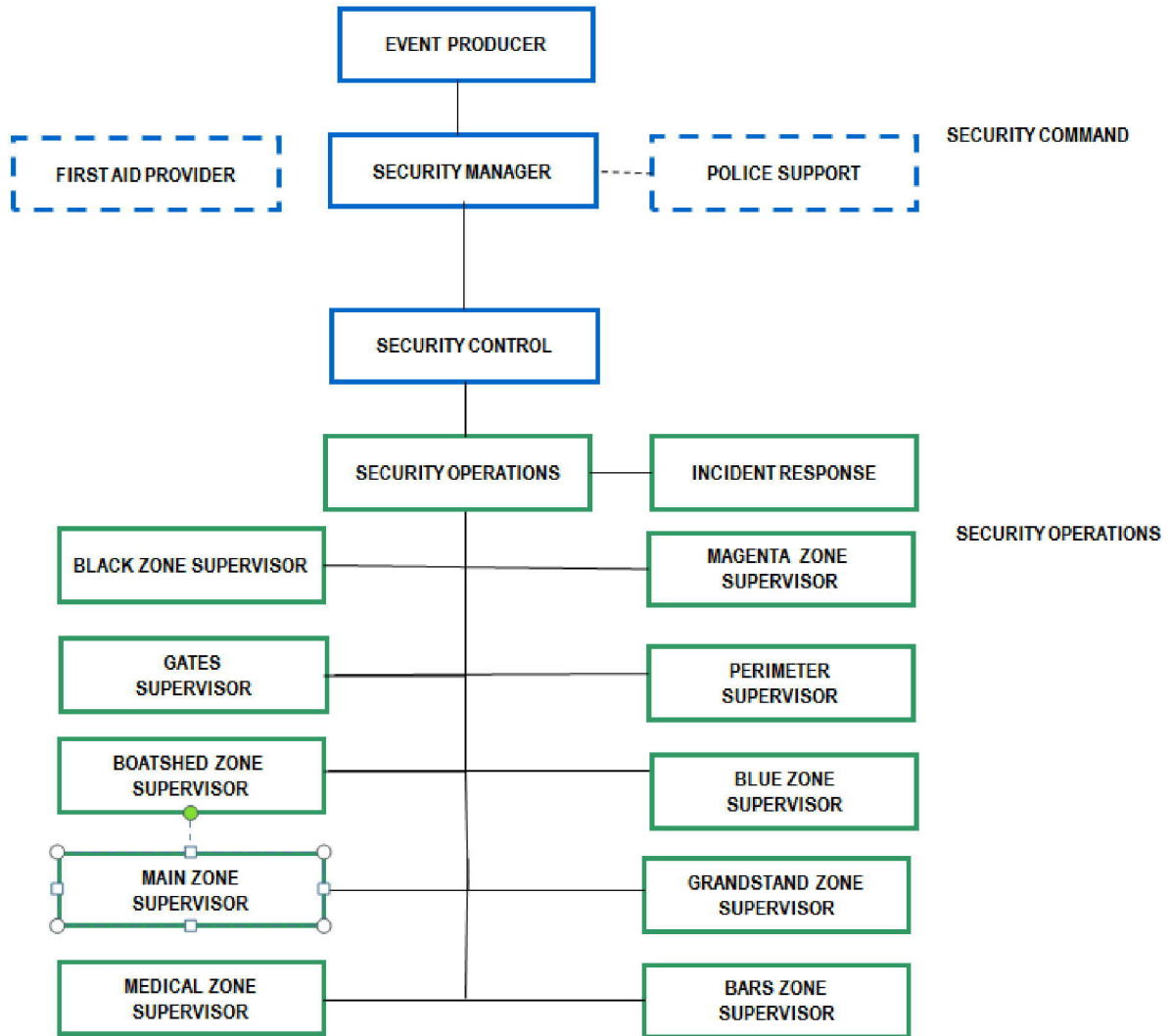
EXECUTION PHASE II – OPERATIONS & CLOSING (SATURDAY 17 SEPTEMBER)

- 4 Security Management to maintain established Operational Command authority

- 11 Security Supervisors to establish Tactical Command (Zone Command Authority)

- 223 ISEC personnel to provide access control, RSA Duties, incident management, and crowd control

TERMINATION PHASE III – (SATURDAY 17 SEPTEMBER – MONDAY 19 SEPTEMBER)

- 12hr ISEC Security personnel to provide access control and asset protection to the SIRC site during the bump out phase

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8. B. COMMAND HIERARCHY

SECURITY COMMAND

EVENT PRODUCER

FIRST AID PROVIDER — SECURITY MANAGER - - - POLICE SUPPORT

SECURITY CONTROL

SECURITY OPERATIONS — INCIDENT RESPONSE

SECURITY OPERATIONS

BLACK ZONE SUPERVISOR — MAGENTA ZONE SUPERVISOR

GATES SUPERVISOR — PERIMETER SUPERVISOR

BOATSHED ZONE SUPERVISOR — BLUE ZONE SUPERVISOR

MAIN ZONE SUPERVISOR — GRANDSTAND ZONE SUPERVISOR

MEDICAL ZONE SUPERVISOR — BARS ZONE SUPERVISOR

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8. C. COMMAND & CONTROL

Groups, roles & task outlines have been developed for:

SECURITY COMMAND

POSITION	PERSON	ORGANISATION
SECURITY MANAGER	PETER ARMSTRONG	ISEC
SECURITY OPERATIONS MANAGER	LEE PUKLOWSKI	ISEC
SECURITY OPERATIONS MANAGER	TBC	ISEC
INCIDENT RESPONSE MANAGER	TBC	ISEC
SECURITY CONTROL (INTERNAL)	TBC	ISEC
SECURITY CONTROL (EXTERNAL)	TBC	ISEC

SECURITY OPERATIONS

POSITION	PERSON	ORGANISATION
GATES SUPERVISOR	TBC	ISEC
GATES SUPERVISOR	TBC	ISEC
BLACK ZONE SUPERVISOR	TBC	ISEC
BLUE ZONE SUPERVISOR	TBC	ISEC
BOATSHED ZONE SUPERVISOR	TBC	ISEC
MAIN ZONE	TBC	ISEC
PENRITH STATION	TBC	ISEC
GRANDSTAND ZONE SUPERVISOR	TBC	ISEC
GREEN ZONE SUPERVISOR	TBC	ISEC
BARS ZONE	TBC	ISEC
PERIMETER SUPERVISOR	TBC	ISEC

NSW POLICE

POSITION	PERSON	ORGANISATION
EVENT COMMANDER	GRANT HEALEY	NSW POLICE
EVENT COMMANDER (DRUG DOG)	TBC	NSW POLICE

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FIRST AID

POSITION	PERSON	ORGANISATION
FIRST AID MANAGER	MIKE HAMMOND	EMS MEDICAL

ROLES & TASKS: EVENT SECURITY MANAGER

Security Manager is the allocated executive of the security provider (I-SEC) to DEFQON.1 '16. Security Manager ensures proper allocation of responsibility within I-SEC organisational roles, and oversees the operations of these positions including Security Operations Manager and Incident Response Coordinator.

ISEC Supervisors will report to I-SEC Security Manager on all security-related roles and tasks. All security supervisors will be required to attend a supervisor briefing prior to the event.

POSTION	ISEC SECURITY MANAGER
PERSON:	PETER ARMSTRONG
CALL SIGN	"ISEC 1"
REPORT TO:	EVENT PRODUCER
ROLE	ISEC Security Coordinator is responsible for coordinating deployment of ISEC security guards resources at the designated events.
TASKS	ISEC Security Coordinator, roles and tasks include: • Provide licensed security guards throughout the event activity • Roster security guards as per the Security Deployment Schedule • Develop the ESMP and ESD Schedule • Attend all designated coordination meetings and site walkthroughs • Ensure designated Supervisors attend all training and rehearsals • Assist with preparation for security training and rehearsals • Conduct final site inspection with Security Liaison & Supervisors • Report to police and festival Director on security issues • Manage the coordination of security personnel resources • Implement redeployment of security personnel into critical areas • Implement security screening procedures at entry points • Implement access control procedures into designated zones • Report to Event Producer on security or safety incidents • Coordinate Supervisors for site evacuation if required • Activate the crisis management team for any critical incidents • Assist with site handover to emergency services if required • Manage deployment of security guards during site evacuation

ROLES & TASKS: SECURITY OPERATIONS MANAGER

Security Operations Manager is the allocated executive of the ISEC security supervisors and guard force. Security Operations Manager ensures the proper allocation of responsibility within the I-SEC organisational roles, and oversees the operations of these positions including the Incident Response Coordinator.

During the event, Security Operations Manager is responsible for managing the operations of security personnel, including deployment of critical incident response capacity.

POSTION	OPERATIONS MANAGER
PERSON:	TBC
CALL SIGN	"ISEC 2" & "ISEC 3"
REPORT TO:	EVENT SECURITY MANAGER
ROLE	ISEC Operations Manager is responsible for coordinating deployment of ISEC security resources at the designated events.
TASKS	Security Operations, roles and tasks include: • Manage allocation of specific personnel to security positions • Assist with security training and rehearsals • Consult with Incident Coordinator on event security requirements • Assist with final briefings to Security Supervisors on Event Day • Attend all designated coordination meetings and site walkthroughs • Manage security sign-on procedures and personnel deployment • Manage sign-off procedures • Manage radio allocation and assignment • Conduct final site inspection with Security Supervisors • Report to Security Coordinator on security gaps or safety hazards • Manage the coordination of ISEC resources • Implement redeployment of security personnel into critical areas • Support direction on security screening procedures at entry points • Support direction on access control into designated zones • Report to Security Manager on security or safety incidents • Assist with deployment of security during site evacuation • Assist reporting of Supervisors and information to Control Room

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ROLES & TASKS: INCIDENT RESPONSE MANAGER

Incident Response Coordinator supports the Security Operations Manager implement critical incident response procedures through supervising assigned response resources. Incident Response Coordinator ensures effective critical incident response by identifying, evaluating and executing incident response requirements and resources.

During the event, Incident Response Coordinator is responsible for ensuring the preparedness of response resources and supervising implementation of critical incident procedures.

POSTION	INCIDENT RESPONSE MANAGER
PERSON:	TBC
CALL SIGN	"ISEC 4"
REPORTS TO:	SECURITY OPERATIONS MANAGER
ROLE	Incident Response Coordinator is responsible for managing the preparation and immediate response for any security or safety incident
TASKS	Incident Response, roles and tasks include: • Consult with Security Manager on incident response requirements • Assist with crisis management training for event stakeholders • Conduct final site inspection for potential security threats • Report to Security Operations Manager on security gaps or safety hazards • Conduct incident site control and reporting during a critical incident • Direct critical information to the EOC • Support EOC in deploying response assets • Coordinate tasking of security personnel in immediate response • Coordinate security resources to assist with site evacuation • Coordinate site handover to emergency services if required • Manage deployment of security resources during site evacuation • Manage reporting of critical information to Control Room

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ROLES & TASKS: SECURITY CONTROL

Security Operations Control Supervisor supports Security Command group in all responsibilities through managing communications infrastructure, networking, tactical communications, and interoperability.

SOC Supervisor includes operating communications system architecture and plans to support the operational and strategic requirements of the Command group. SOC Supervisor is responsible for supporting the exercise of command in the execution of all security operations through the integration of interoperable communications systems and security system functions

POSTION	SECURITY CONTROL
PERSON:	TBC
CALL SIGN	"CONTROL"
REPORT TO:	EVENT SECURITY MANAGER
ROLE	Security Control is responsible for managing communication of information between event management, security, medical and police call signs.
TASKS	Security Control Room, roles and tasks include: • Ensure that Security Control Room has all required equipment • Ensure that radio call signs have been allocated and understood • Confirm that key groups maintain representative in Control Room • Manage radio call signs and communications procedures • Provide briefings to radio call signs and correct procedure gaps • Coordinate transfer of critical information to relevant stakeholders • Report to Security Manager on communication gaps • Maintain a radio log for information transmitted to Control Room • Direct communications to relevant channels as required • Direct relevant call signs to Emergency Channel as required • Direct critical information to the EOC management • Maintain the EOC radio log during any critical incident • Assist with site handover to emergency services if required • Manage deployment of security resources during site evacuation • Manage reporting of critical information to Control Room

ROLES & TASKS: SECURITY SUPERVISORS

ISEC will assign **ELEVEN (11)** Security Supervisors to implement security arrangements in each of the designated zones, as detailed in the Security Deployment Schedule, and illustrated on Security Overlay.

Security Supervisors are the primary executive of standard operations as assigned in the designated security zone. Security Supervisors support the overall coordination of security resources by Security Operations Manager through ensuring deployment of personnel and completion of tasked position duties as specified.

Security Supervisors will be required to perform the allocated role for the designated event activities, unless otherwise determined by the Event Security Manager.

SUPERVISOR:	GATES ZONE x 2	SUPERVISOR:	MAGENTA ZONE
SUPERVISOR:	BOATSHED ZONE	**SUPERVISOR:**	BLACK ZONE
SUPERVISOR:	PERIMETER	**SUPERVISOR:**	GRANDSTAND ZONE
SUPERVISOR:	MAIN ZONE	**SUPERVISOR:**	PENRITH TRAIN STATION
SUPERVISOR:	BARS ZONE	**SUPERVISOR:**	GREEN ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**		
ROLE	Security Supervisors are responsible for managing the deployment of security guards within designated event zones, as per the roster.		
REQUIREMENT:	Security Supervisors will be selected by the Operations Manager on the basis that each can perform their designated role to the following standard: • Attend all designated Coordination and Security Briefings • Maintain high standards in event security operations • Lead and supervise security personnel effectively • Deliver clear and effective briefings to security personnel • Adapt plans effectively to changing operational environment • Report operational information effectively to Control Room • Liaise effectively with coordinating agencies in emergency		
TASKS:	Security Supervisors will be provided with specific Briefings, outlining • Deployment tasks for security guards in each Zone • Security and safety checks required for each Zone		

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ZONE ORGANIZATION STRUCTURE

Security Zone is a security group tasked with coordinating security operations within the defined geographic area or functional aspect of the event. Each unit has a command structure to coordinate security functions and a deployment of personnel that are assigned specific positions.

Each zone has a Supervisor which reports directly to Event Security Manager and Event Security Operations Managers. The Supervisor role is to brief personnel, ensure assigned positions are deployed, and standard operating procedures are adhered.

Zone Second-in-Command (2IC) assist the Zone Supervisor in briefing security personnel, deploying positions and overseeing execution of security operating procedures in the zone. 2IC supports the Supervisor through overseeing zone administrative requirements, managing additional personnel deployment and actioning incident response procedures.
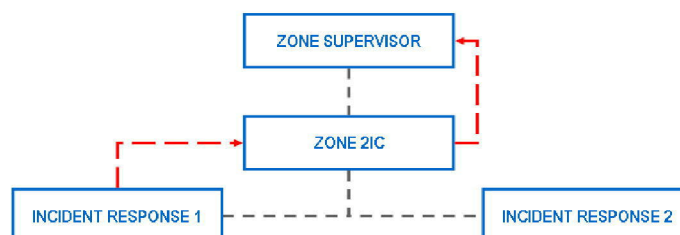
Zone Incident Response represents the zone security response asset. Each Incident Response position is a two-personnel deployment. Incident Response provides a rapid deployment capacity to security threats. Incident Response can assist zone Supervisors by reporting on security and safety threats and implementing incident resolution procedures.
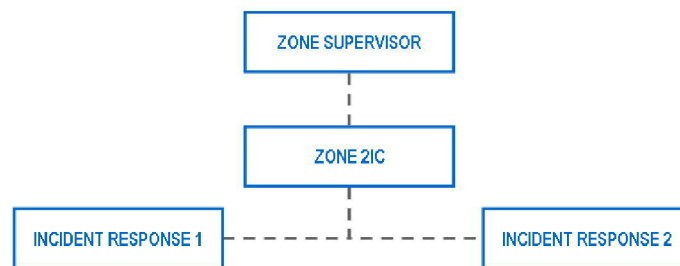
DEVOLUTION OF ZONE COMMAND

Devolution of command procedures are developed to facilitate delegation of zone command in the aftermath of a worst-case scenario in which a member of the zone command is incapacitated. The devolution of command is the preparedness of the security group to effectively delegate responsibilities and re-establish command structure.

The graphic represents the devolution of command in the security zone group. In the event of the zone Supervisor being incapacitated, the roles and responsibilities are transferred to the 2IC. Should the 2IC be incapacitated or required to fulfil the zone Supervisor position, a senior member of the Incident Response 1 capacity is allocated as 2IC. Should any member of the Incident Response capacity be allocated additional responsibility in the zone command structure, an additional deployment should be made to supplement the response position.

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ROLES & TASKS: GATES ZONE

SUPERVISOR:	GATES ZONE 1 & GATES ZONE 2
REPORTING TO:	**SECURITY CONTROL**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within GATES ZONE, as per the roster.

ZONE PERSONNEL	PRIMARY TASKS
QUEUE MANAGEMENT 4 personnel	• Provide crowd control duties • Monitor for intoxicated patrons • Manage movement of persons into correct screening channels
ID CHECKS / TICKET CHECKS 15 personnel	• Monitor for intoxicated persons • Check ID of patrons • Check tickets of patrons
BAG SEARCH 20 personnel	• Monitor for intoxicated persons • Conduct ISEC bag search procedure
PAT DOWN/WANDING 20 personnel	• Monitor for intoxicated persons • Conduct ISEC Pat Down procedure
CREW ENTRY 4 personnel	• Monitor for intoxicated persons • Check accreditation of persons • Conduct ISEC bag search procedure
VIP ENTRY 10 personnel	• Monitor for intoxicated persons • Check accreditation of persons • Conduct ISEC bag search procedure
LAD FORCE OPERATION 12 personnel	• Monitor for intoxicated persons • Conduct Defqon.1 Lad Force Operation procedure
EMERGENCY ACCESS ROAD 1 personnel	• Access Control • Emergency Access Control • Emergency Vehicle Access Control

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ROLES & TASKS: MAIN ZONE

SUPERVISOR:	MAIN ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within MAIN ZONE, as per the roster.

ZONE PERSONNEL	PRIMARY TASKS
MAIN STAGE FOH 2 personnel	• Monitor for intoxicated persons • Provide access control into the FOH area
MAIN STAGE BARRIERS 4 personnel (2 re-deploys)	• Provide crowd control duties • Provide crowd safety duties • Check accreditation of persons
MAIN STAGE LEFT/RIGHT 2 personnel	• Check accreditation of persons • Provide access control
MAIN STAGE BOH GATE 2 personnel	• Provide access control • Check accreditation of patrons
VIP VIEWING PLATFORM 2 personnel	• Check accreditation of patrons • Monitor for Intoxicated patrons • Assist Q-dance staff
VIP ENTRY STAIRS 2 personnel	• Check accreditation of patrons • Monitor for intoxicated patrons • Assist Q-dance staff
VIP GRANDSTAND 2 personnel	• Monitor for intoxicated patrons • Check accreditation of patrons
CONTAINER WALKWAY 2 personnel	• Maintain one way system • Provide crowd control duties • Assist with the movement of emergency services
VIP PLATFORM ROAMING 2 personnel	• Provide crowd control duties • Check accreditation of patrons • Monitor for intoxicated patrons

INFORMATION SECURITY: **RED** **F16.1**

CAMERA JIB 1 personnel	• Provide asset protection • Monitor for intoxicated patrons
VIP BOH GATE 1 personnel	• Provide access control • Monitor for intoxicated patrons
RESPONSE 10 personnel (6 re-deploys)	• Monitor for intoxicated persons • Provide critical incident response

ROLES & TASKS: BLACK ZONE

SUPERVISOR:	BLACK ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within BLACK ZONE, as per the roster.

ZONE PERSONNEL	PRIMARY TASKS
BLACK STAGE BOH 1 personnel	• Provide crowd control duties • Check accreditation of persons
BLACK STAGE LEFT / RIGHT 2 personnel	• Check accreditation of persons • Provide access control
PURPLE STAGE LEFT/RIGHT 1 personnel	• Check accreditation of persons • Provide access control
SCULPTURE / ARTWORK 4 personnel	• Monitor for intoxicated persons • Provide asset protection
SECURITY SIGN ON GATE 1 personnel	• Provide asset protection • Provide crowd control duties
MERCHANDISE BOH GATE 1 personnel	• Provide asset protection • Provide access control • Provide crowd control duties
BOH GATE GARBAGE AREA 1 personnel	• Provide access control • Provide crowd control duties
MERCHANDISE STALL 1 personnel	• Provide crowd control duties • Monitor for intoxicated patrons
RESPONSE 8 personnel (4 re-deploys)	• Monitor for intoxicated persons • Provide critical incident response

ROLES & TASKS: GRANDSTAND ZONE

SUPERVISOR:	GRANDSTAND ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within GRANDSTAND ZONE, as per the roster.

ZONE PERSONNEL	PRIMARY TASKS
WHITE STAGE LEFT/RIGHT 2 personnel	• Check accreditation of persons • Provide access control
EMERGENCY RD ACCESS 1 personnel	• Provide access control • Support emergency evacuation process
G'STAND WALKWAY 1 personnel	• Monitor for intoxicated persons • Patrol grandstand walkway
FINISHING TOWER 1 personnel	• Check accreditation of persons • Monitor for unauthorised access
GREENROOM 1 personnel	• Provide access control • Check accreditation of patrons • Monitor for intoxicated patrons
SLINGSHOT RIDE 1 personnel	• Provide crowd control duties • Monitor for intoxicated patrons • Assist ride staff accordingly
GARDEN BED 1 personnel	• Monitor for intoxicated persons • Provide asset protection
RESTAURANT TOILETS 1 personnel	• Monitor for un-authorised access • Check accreditation of patrons • Monitor for intoxicated patrons
RESPONSE 4 personnel (2 re-deploys)	• Monitor for intoxicated persons • Provide critical incident response

INFORMATION SECURITY: **RED** F16.1

ROLES & TASKS: BOATSHED ZONE

SUPERVISOR:	BOATSHED ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within BOATSHED ZONE, as per the roster.
BOATSHED TOILETS 8 personnel (6 re-deploys)	• Provide crowd control duties for toilets • Monitor for intoxicated patrons
BOATSHED ACCESS STAIRS 3 personnel	• Check accreditation of persons • Monitor for unauthorised access
AMBULANCE ESCORT 1 personnel	• Support medical staff when required • Monitor for unauthorised access to medical area • Escort ambulance when required to exit gate
MEDIC & SAVE A MATE TENT 1 personnel	• Provide crowd control duties • Assist medical teams
MEDIC TEAM ESCORT 3 personnel (3 re-deploys)	• Provide crowd control duties • Provide escort duties for medic teams
JET PACK PONTOON 1 personnel	• Provide access control • Check accreditation of patrons
FOOD STORAGE GATE 2 personnel	• Provide access control • Monitor for unauthorised access
HELICOPTER SALES POINT 1 personnel	• Provide crowd control duties • Provide asset protection
BAR B BOH GATES 2 personnel	• Provide access control • Monitor for unauthorised access
RESPONSE 6 personnel (2 re-deploys)	• Monitor for intoxicated persons • Provide critical incident response

INFORMATION SECURITY: **RED** F16.1

ROLES & TASKS: MAGENTA ZONE

SUPERVISOR:	MAGENTA ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within MAGENTA ZONE, as per the roster.
MAGENTA STAGE LEFT/RIGHT 2 personnel	• Check accreditation of persons • Provide access control
MAGENTA ZONE TOILETS 8 personnel (6 re-deploys)	• Provide crowd control duties for toilets • Monitor for intoxicated patrons
PRODUCTION OFFICE 2 personnel	• Check accreditation of persons • Provide access control
BAR BOH GATE 1 personnel	• Check accreditation of persons • Monitor for intoxicated patrons
MAGENTA STAGE BARRIER 1 personnel	• Provide access control • Monitor crowd behaviour • Monitor for intoxicated patrons
FIRST AID TENT 1 personnel	• Provide crowd control duties • Assist First Aid staff when necessary
FOOD BOH GATE 1 personnel	• Check for accreditation of persons • Monitor for unauthorised access
MARKETS BOH GATE 1 personnel	• Provide access control • Check accreditation of persons
MERCHANDISE STAND 1 personnel	• Provide crowd control duties • Monitor for un-authorised access
ZONE RESPONSE 8 personnel (2 re-deploys)	• Monitor for intoxicated persons • Provide critical incident response

INFORMATION SECURITY: **RED** **F16.1**

ROLES & TASKS: BLUE ZONE

SUPERVISOR:	BLUE ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within BLUE ZONE, as per the roster.
BLUE STAGE BOH 1 personnel	- Provide crowd control duties - Provide assistance to safety issues
HELIPAD HOLDING AREA/1500M HUT 1 personnel	- Provide crowd control duties - Monitor for intoxicated patrons
BLUE STAGE BARRIER 1 personnel	- Provide crowd control duties - Ensure the safety of patrons in front of the barrier
BLUE STAGE LEFT/RIGHT 1 personnel	- Check accreditation of persons - Provide access control
BLUE ZONE RESPONSE 2 personnel	- Monitor for intoxicated persons - Provide critical incident response

INFORMATION SECURITY: **RED** F16.1

ROLES & TASKS: BARS ZONE

SUPERVISOR:	BARS ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within BARS ZONE, as per the roster.
BOATSHED BAR (BAR B) 4 personnel	• Provide crowd control duties • Monitor for intoxicated patrons
BLACK BAR (BAR A) 6 personnel	• Provide crowd control duties • Monitor for intoxicated patrons
BLUE ZONE BAR (BAR D) 3 personnel	• Provide crowd control duties • Monitor for intoxicated patrons
BOATSHED BAR (BAR C) 2 personnel	• Provide crowd control duties • Monitor for intoxicated patrons
VIP DECK BAR 1 personnel	• Monitor for intoxicated patrons • Provide crowd control duties

INFORMATION SECURITY: **RED F16.1**

ROLES & TASKS: PERIMETER ZONE

SUPERVISOR:	PERIMETER ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within PERIMETER ZONE, as per the roster.
BUS DROP OFF 4 personnel	• Provide critical incident response • Monitor for intoxicated persons
CAR PARK ROVERS 2 personnel	• Monitor for intoxicated persons • Provide critical incident response
NORTH BANK 1 personnel	• Provide asset protection • Provide access control
MINI LOOP (LELAND & LUGARD ST) 4 personnel	• Monitor for Intoxicated patrons • Provide crowd control duties • Provide access control
WATERFRONT PERIMETER 15 personnel (7 re-deploys)	• Monitor the waterfront • Provide access control

ROLES & TASKS: TRAIN STATION ZONE

SUPERVISOR:	PERIMETER ZONE
REPORTING TO:	**SECURITY OPERATIONS MANAGER**
ROLE	Security Supervisor is responsible for managing the deployment of security guards within TRAIN STATION ZONE, as per the roster.
NORTHERN SIDE STATION 18 personnel (14 re-deploys for egress)	• Assist Q-Dance staff where necessary • Monitor for intoxicated persons • Provide crowd control duties • Direct patrons to buses • Assist bus staff if needed • Assist Q-Dance staff if needed • Provide feedback to Control on patron numbers and behaviour • Work co-operatively with Penrith Station security

INFORMATION SECURITY: **RED** F16.1

ROLES & TASKS: NSW POLICE

NSW Police will support designated event activities at SIRC with a police deployment and would coordinate response to any major incident from the DEFQON.1 EOC.

NSW Police will establish a Forward Command Post at DEFQON.1 site in the Radio Control, and will allocate one (1) police radio operator to facilitate liaison from the Security Control Room.

POSTION	NSW POLICE- PENRITH LAC
CALL SIGN	"BLUELIGHT"
ROLE	NSW POLICE are responsible for coordinating NSW Police resources, and escalated response to any major security incidents.
TASKS	NSW POLICE, roles and tasks include: • Assess security risk to events staged at SIRC • Review security measures deployed at DEFQON.1 2016 • Coordinate NSW Police resources • Attend DEFQON.1 planning sessions • Develop police command and control hierarchy • Develop Operations Order for NSW Police Deployment • Conduct final site inspection for potential security gaps • Provide General Duties police to support event security tasks • Support access control measures with uniformed officers • Coordinate tasking of police resources in response to incidents • Coordinate police resources to assist with site evacuation • Assume command of event site if critical incident occurs

ROLES & TASKS: FIRST-AID PROVIDER

EMS MEDICAL have been engaged to provide medical volunteers in support of DEFQON.1 2016 at SIRC, Penrith.

EMS MEDICAL has developed Medical Plan and Incident Response Plan that would coordinate the response to any major incident through the Control Room.

POSTION	MEDICAL SUPERVISOR
PERSON:	MIKE HAMMOND
CALL SIGN	" MEDICAL 1"
REPORTS TO:	SECURITY MANAGER
ROLE	FIRSTCARE MEDICAL is responsible for coordinating deployment of First-aid and medical resources at the event, detailed in a Medical Plan.
TASKS	TBC roles and tasks include: • Roster team as per the YBC Medical Plan • Consult with Security Manager on medical response requirements • Attend all designated coordination meetings and site walkthroughs • Assist with preparation for security training and rehearsals • Report to Security Manager on safety hazards • Implement redeployment of medical teams into critical areas • Report to Security Manager on medical or safety incidents • Coordinate Ambulance and medical resources as required • Confirm primary and alternate pick-up locations with Ambulance • Coordinate TBC team for site evacuation if required • Assist with site handover to emergency services if required • Manage deployment of medical team during site evacuation • Provide post-activity report on medical incidents to Event Producer

9. COORDINATION TIMINGS

30 days - E	RESOURCE PHASE 0	DEPLOYMENT PHASE I	EXECUTION PHASE II	TERMINATION PHASE III	E + 30 days
Security Engagement	Bump-in			O/N Deployment	Incident Reporting
Establish Context	Establish Command Authority			Security Sign Off	Incident Follow Up
Organisational Structure	Management Walkthrough	Site Hand Over		Bump-out	Stakeholder Debrief
Site Survey	Radio Deployment	O/N Brief to Security	Security Control Operational	Site Hand Over	
Threat Analysis		Security	O/N Deployment		
Vulnerability Assessment		Supervisor Final Briefing	Second Deployment		
Risk Assessment		First Deployment	Event Start		
Establish SRM Need Analysis		Site Lockdown	Third Deployment		
Develop Event Security Plan		Supervisor Walkthrough	Redeployment GATES		
Security Roster			Restructuring GATES		
Develop Security Briefs			Redeployment to egress		
Final Stakeholder Meeting					

10. OPERATIONAL PHASES

I-SEC has developed distinct operational phases for DEFQON.1 2016 EVENT DAY

RESOURCE PHASE 0 – BUMP IN (TUESDAY 13 SEPT- SATURDAY 17 SEP)

PHASE	TIMEFRAME	PRIMARY FUNCTIONS
1. BUMP IN	13 SEPT- 17 SEP	**Access control, Asset protection** **KEY TASKS:** • Provide access control to event site • Provide asset protection **TUES, WED, THU, FRI** • 2 x O/N Security personnel required

DEPLOYMENT PHASE I – PRE START (SATURDAY 17 SEPTEMBER)

PHASE	TIMEFRAME	PRIMARY FUNCTIONS
1. PRE-START	0800 – 1000hrs	**Supervisor Briefings, Last Checks** **KEY TASKS:** • ISEC Command set up operations (0600hrs) • Security Control Operational (0930) • First Deployment (1000hrs**)** • **SITE LOCKDOWN (1000hrs)** • Second Deployment (1030hrs)

EXECUTION PHASE II – OPERATIONS & CLOSING

PHASE	TIMEFRAME	PRIMARY FUNCTIONS
2. OPERATIONS	1030 – 2300hrs	**Security Operations, Incident Response, Redeployment** **KEY TASKS:** • **EVENT STARTS (1000hrs)** • Redeploy personnel (from1400hrs)

INFORMATION SECURITY: **RED** F16.1

3. CLOSING	2000 – 2300hrs	Closing Procedures, Redeployment **KEY TASKS:** • Re-structure GATES for egress (1830hrs) • Redeploy for egress (1800hrs) • **EVENT ENDS (2300)** • Clear site and lockdown

TERMINATION PHASE III

PHASE	TIMEFRAME	PRIMARY FUNCTIONS
4. POST CLOSING		Reports, Security Sign-Off **KEY TASKS:** • Sign-off phase (2400-2430) • Security Supervisor Debrief (TBC) • **CONTROL CLOSED (0100)**

11. RESPONSIBILITY ASSIGNMENT MATRIX

SECURITY TASKS

SECURITY GROUPS

	SEC MANAGER	OPS MANAGER	COORD MANAGER	SEC CONTROL	INCIDENT RESP	SUPERVISOR	ZONE 2IC
O/N Debrief	TASK OWNER	COORDINATE					
Radio Allocation			TASK OWNER	SUPPORT			COORDINATE
Sign-on			TASK OWNER				COORDINATE
Establish SEC COM	TASK OWNER			COORDINATE			
Zone Inspection		COORDINATE				COORDINATE	SUPPORT
First Deployment	TASK OWNER	COORDINATE	SUPPORT			COORDINATE	SUPPORT
Second Deployment	TASK OWNER	COORDINATE	SUPPORT			COORDINATE	SUPPORT
Supervisor Meeting	TASK OWNER	COORDINATE				SUPPORT	SUPPORT
Gate Redeployment	TASK OWNER	COORDINATE				COORDINATE	
Sign-off			TASK OWNER	SUPPORT			COORDINATE

KEY

SUPPORT	Responsible for **supporting** task COORDINATOR as instructed
COORDINATE	Responsible for task **initiation, implementation and completion**
TASK OWNER	Responsible for **checking** task has been initiated, implemented and adequately completed as outlined

INFORMATION SECURITY: **RED F16.1**

12. ACCREDITATION SYSTEM

[***Finalised accreditation arrangements have yet to be released***]

The Accreditation System will address the following security planning considerations:

- Unambiguous "rules" for different Accreditation Levels

- Difficult to copy

- Clearly Identifiable

- Articulated control measures for:

TYPE	AREA / FUNCTION	COLOUR
PATRONS	GENERAL ENTRY	TBC
VIP	VIP AREA	TBC
STAFF	GENERAL ENTRY	TBC
BACKSTAGE	BACKSTAGE	TBC
AAA WRISTBAND	ACCESS ALL AREAS	TBC
ARTIST	BACKSTAGE & STAGE PIT	TBC
INTERNATIONAL ARTIST	BACKSTAGE & FOH	TBC
INTERNATIONAL ARTIST GUEST	BACKSTAGE & FOH	TBC
CAMPING	CAMPSITE	TBC
SERVICES	BOH	TBC
REGISTER	FOH	TBC

Details for Accreditation System will remain CONFIDENTIAL

INFORMATION SECURITY: RED F16.1

13. SECURITY POLICY

Policy measures have been developed as security controls to coordinate and manage operational mechanisms of the security framework. Security Policy articulates the objectives of specific security strategies in practical terms applicable to the nature of the event.

Several security policies have been developed for DEFQON.1 2016 in NSW to assist security management and control.

Policy initiatives included in the Event Security Plan include:

POLICY	DESCRIPTION	EVENT APPROVAL
DRUG MANAGEMENT	Drug Management Policy has been developed to ensure that patrons are not harmed as a result of the use of illicit substances	**TBC**
SEARCH	Search Policy has been developed as to maintain the safety of event patrons and to enforce the Responsible Service of Alcohol and corresponding Duty of Care considerations.	**TBC**
INFRINGEMENT	Infringement Policy has been designed to provide effective response and processing procedures to offences committed within the event.	**TBC**
CONFRONTATION	Confrontation Policy has been designed to facilitate the safe response and resolution of security incidents involving the threat or occurrence of conflict.	**TBC**
EVICTION	Eviction Policy has been developed to govern any corrective response to unauthorised actions in the event grounds.	**TBC**

DRUG MANAGEMENT POLICY

DEFQON.1 (Q-DANCE AUSTRALIA) seeks to ensure that patrons are not harmed as a result of the use of illicit substances.

The following policy considerations apply:

- All staff and patrons will be encouraged to consider their health and safety.

- All staff and patrons will be subject to laws prohibiting use, possession or supply of illicit drugs.

- Illicit drug use will result in immediate removal and handing over to police.

All event staff and security personnel will be familiar with this policy and the Q-DANCE AUSTRALIA "Drug Management Plan" and are responsible for monitoring patron behaviour throughout the event activity.

HARM MINIMISATION

DEFQON.1 aims to promote a safe environment for staff, patrons and the broader community.

To reduce the risk of patron harm caused by alcohol & illicit substances, the festival will implement measures to ensure that:

- Bag search procedures will be implemented by security personnel at all access points.

- Entry to the festival is restricted to over-18s by requiring Proof-of-Age identification. (Identification includes NSW RMS proof of age card, Victoria Key Pass, driver's licence or a current passport)

- Water will be made available on a complimentary basis at sign-posted locations.

- Food will be made available at stalls located throughout the festival site.

Event and security staff will assist with information about event facilities and information about the local area, including nearest taxi and public transport pick-up locations.

SEARCH POLICY

Search Policy has been developed as a security control mechanisms to maintain the safety of event patrons and to enforce the Responsible Service of Alcohol and corresponding Duty of Care considerations. I-SEC has coordinated with Q-DANCE AUSTRALIA, to ensure that appropriate search policies and procedures are implemented for:

- 100% search for all packages and articles for alcohol, restricted and illicit items

Patrons will not be allowed entry if in possession of restricted items. Such items can be disposed of in the bins provided at the entry points.

Patrons with illicit items will be referred to the police. Illicit items include;

- Any form of drugs
- All forms of perceivable weapon
- Fraudulent ID

Further, any patron deemed to be intoxicated or attempting to gain entry into the event site with illegal prohibited items will be apprehended and Q-DANCE AUSTRALIA and / or NSW POLICE will be notified.

SEARCH PROCEDURES

ISEC will employ their existing search procedures to ensure that illicit, dangerous and suspicious items are NOT brought into the event site.

General public search procedures will involve the following deployment and methods:

- Security guards will inform patrons that a bag search is required for entry.

- If patron refuses to comply with request for search, security guards will inform the patron that they are not permitted to enter the event site.

- Security Supervisor will be notified of patrons that refuse to comply with search procedures, and suspicious persons will be reported to Security Control and/or Police as well as DEFQON.1 (Q-DANCE AUSTRALIA) Management.

- Patrons will be permitted to move from the Entry Point at any time, and should not be detained by security guards unless prohibited or dangerous item has been sighted.

- Security guards must do everything reasonably practicable to ensure that no prohibited items enter the event site, including alcohol, weapons, illicit substances and other items in agreement with access control procedures.

- When searching bags, Security guards will request patrons to place bag on table provided, and open bag so contents are visible. Security should not put their hands inside compartments of a patron's bag.

INFRINGEMENT POLICY

DEFQON.1 Infringement Policy has been designed to provide effective response and processing procedures to all offences committed within the DEFQON.1 2016 event site. The infringement policy includes all offences that require the removal of a person from the event site.

Incidents which would require an infringement include:

- Breach of perimeter fence
- Procession of fraudulent ID
- Procession of weapons
- Assault

- Vandalism of property / urinating
- Possession of illegal items
- Selling tickets

Minor incidents that only require escort to the processing room include;

- General anti-social behaviour
- Intoxication
- Minor incidents requiring removal of the person from the event site

Any incidents which occur outside the event location are to be reported to the DEFQON.1 Management (Q-DANCE AUSTRALIA) and SIRC security for response

INFRINGEMENT PROCEDURE

1. Person is identified as committing an offence

2. Person detained by security personnel

3. Radio CONTROL for INCIDENT RESPONSE support

4. Radio CONTROL for nominated exit location or suitable detainment location

5. If the offence is minor Incident Response is to escort the nominated exit

6. If the incident requires an infringement notice, one member of the incident response team assists the escort, the other resumes the static position of the detaining security personnel

7. The person is escorted to the detainment area and the ID of the persons is recorded

8. ID of persons detained is communicated to the SUPERVISOR or ZONE 2IC

9. SUPERSIVOR or 2IC communicated ID of detained person to CONTROL

The person is removed from the site by security personnel and handed over to POLICE

*** All infringements will be performed at the discretion of the police. All security will radio through to security control with details of the offence and seek consultation from the police for processing &/or removal advice. ***

INFORMATION SECURITY: **RED** F16.1

CONFRONTATION POLICY

Confrontation Policy has been designed to facilitate the safe response and resolution of security incidents involving the threat or occurrence of conflict.

In all instances when engaging a confrontational situation, security personnel must employ tactics to resolve the situation that:

- limit the escalation of the incident

- utilise a range of verbal measures to mitigate the necessity of physical measures

- minimise the risk of harm to themself and others

- only require physical measures once other alternatives are exhausted, and which correspond to legislature and force continuum guidelines

Security personnel must only use force whilst actively performing their consigned security tasks, within the parameters of the established SOPs.

Security personnel may only engage in a physical confrontation:

- To exercise the power of lawful arrest

- To defend themself from unlawful violence

- To defend another from unlawful violence

- To remove a trespasser

EVICTION POLICY

The Eviction Policy will govern all security response to persons on the event that conduct actions against the spirit of the DEFQON.1 festival or breach DEFQON.1 licensing requirements.

Behaviour which MAY constitute the requirement to evict the person include:

- Intentional breach of internal restricted area

- General anti-social behaviour or affray

- Behaviour in breach of DEFQON.1 licensing conditions or duty of care

Behaviour that requires escalation to INFINGEMENT processing includes:

- Perimeter fence breach

- Illegal acts (including possession of fraudulent wristbands or tickets)

EVICTION PROCEDURE

1. Person is identified as behaving in a manner that may require removal

2. Person detained by security personnel

3. Radio CONTROL for Incident Response support

4. Radio CONTROL for nominated exit location

5. Identification of person is recorded and communicated to ZONE SUPERVISOR

6. Wristband is removed at nominated exit prior to 'hand over'

7. ZONE SUPERVISOR communicates identification of person to CONTROL for recording in Control Room log, including reason for removal

INFORMATION SECURITY: RED F16.1

14. RADIO COMMUNICATIONS

Current ISEC Radio Communication procedures will be employed during the event activity. ISEC will employ the use of ISEC allocated call signs and chain-of-command as outlined in the Security Management Plan.

COORDINATION OF RADIO COMMUNICATIONS

Radio Communications will be managed through the Security Control Room located within the event EOC in the Finishing Tower. ISEC will deploy two (2) security control room operators to manage radio communications and disseminate critical information to relevant stakeholders. ISEC will also allocate two (2) scribes to note all radio communications.

CHANNEL & CALL SIGNS- INTERNAL OPERATIONS

POSITION / ROLE	PERSON	RADIO CHANNEL	CALL SIGN
Event Director	SIMON COFFEY	EVENT - 1	EVENT 1
Event Management	CRAIG DEVITA	EVENT - 1	SITE
Event Security Manager	PETER ARMSTRONG	SECURITY	ISEC 1
Security Operations Manager	LEE PUKLOWSKI	SECURITY	ISEC 2
Security Operations Manager	TBC	SECURITY	ISEC 3
Incident Response Manager	TBC	SECURITY	ISEC 4
Security Control Supervisor	TBC	SECURITY	CONTROL
Traffic Manager	TBC	SECURITY EXT - TRAFFIC	TRAFFIC 1
First Aid Supervisor	MIKE HAMMOND	MEDICAL	MEDICAL 1
Police Event Commander	GRANT HEALEY	POLICE	BLUE LIGHT 1

INFORMATION SECURITY: RED F16.1

15. INCIDENT MANAGEMENT

Safety or security-related incidents are to be reported to Security Zone Supervisor assigned to the area. It is important to clearly identify exact location; the type of incident and type of assistance is required.

Upon reporting information, security and emergency services will conduct their initial response, including:

- Event Security Manager / Security Supervisor will notify the Security Control Room.

- Control Room will notify the Chief Warden (From SIRC) and Emergency Management team

- Security will follow direction and advice from the Chief Warden.

- Crisis Management Team to then decide: Monitor or escalate response, and give direction to security

- Chief Warden to advise Security Management, Police and Emergency services of situation / request assistance

INCIDENT PROCEDURES

Any minor accident or emergency situation will be managed and resolved effectively, if information is reported clearly, using correct communications procedures and the chain-of-command.

In the first instance, any potential incident or emergency situation should be reported to the Security Supervisor assigned to the immediate area.

Situations that may require the reporting or response to include:

- Adverse weather (eg. Thunderstorm)

- Injured patron or staff member due to a trip, slip or fall

- Confrontation, aggressive or anti-social behaviour

- Medical incident

- Fire or staging equipment failure

Security Supervisor in designated Zone will respond to any emergency situation, and report information (by radio or runner) to Security Control and follow instructions of the Event Warden.

EMS MEDICAL First-Aid response will be deployed to assist security personnel and/or event staff as required. First-Aid points are located (and marked on site maps) at:

- BOATSHED ZONE

- PENRITH STATION

- MAGENTA ZONE

EMS MEDICAL has developed a Medical Plan and Incident Management Plan for handling medical-related incidents. Authorized event stakeholders can review plans, following written request to Event Producer.

INTER-ZONE INCIDENT MANAGEMENT PROCEDURES

Inter-zone incident management procedures coordinate the deployment of incident response assets between zones to facilitate effective resolution of critical incidents. Inter-zone incident management procedures are designed to augment the ability for each zone to adequately response to a critical incident through coordinated deployment of incident response call signs from adjoining zones

ACTIVATION

Critical incidents trigger the Security Command to initiate inter-zone incident management procedures. In the event of a critical incident, senior security command personnel or zone security command can activate inter-zone incident management procedures.

Once a critical incident is reported to security command, supervisors in zones adjacent to the location of the incident must be prepared to deploy additional incident response personnel. Security Supervisors and Security Command are to liaise and jointly coordinate deployment of response personnel.

IMPLEMENTATION

Below are the designated zones which provide incident response assets to adjoining security commands:

ZONE	PRIMARY RESPONSE	SECONDARY RESPONSE
BLACK ZONE	BLACK ZONE	GRANDSTAND ZONE
GREEN ZONE	GREEN ZONE	BOATSHED ZONE
MAIN ZONE	MAIN ZONE	MAGENTA ZONE
GRANDSTAND ZONE	GRANDSTAND ZONE	BLACK ZONE
BOATSHED ZONE	BOATSHED ZONE	MAIN ZONE
MAGENTA ZONE	MAGENTA ZONE	MAIN ZONE
GATES	GATES ZONE	MAGENTA ZONE

17. EMERGENCY MANAGEMENT PROCEDURES (EMP)

Please refer to DEFQON.1 2016 Emergency Response Plan (ERP) developed and authored by **TBC.**

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EMERGENCY OPERATIONS CENTRE

Emergency Operations Centre (EOC) will provide a safe location for the EMT to concentrate for purposes of assessing the situation, developing plans, coordinating response, and communicating with stakeholders. The EOC is established immediately following the declaration of an Emergency event.

EOC serves as the location where all communication and information can be channelled, ensuring that all requests are logged and actioned. Grouping the EMT within the EOC ensures a high level of situational awareness for all members of the EMT.

Primary and alternate locations for the EOC are:

PRIMARY	EOC- SEC CONTROL ROOM	BOATSHED
ALTERNATE	EOC – SEC CONTROL ROOM	GATE A (GATEHOUSE)

Location of the EOC should not be divulged to members of the press or other persons without a specific 'need-to-know' in the Emergency management process.

18. EVACUATION ROUTES

In the event of the site evacuation the nominated egress routes are:

EMERGENCY ROUTE	NOMINATED RALLY POINT
EASTERN EXITS	Assembly Area 1A, 1B
WESTERN EXIT & ENTRY	Assembly Area 2