

DEFQON.1 Music Festival
Saturday 17 September 2016
SIRC Bus Loading and Unloading Instructions

Attachment 13b_v14May16

Purpose

In 2016, DefQon1 Music Festival will be held once again at the Sydney International Regatta Centre (SIRC), Penrith. The purpose of this document is to provide clear and concise operational procedures that relate to the bus loading and unloading operations at the SIRC. A number of site meetings and key stakeholder meetings occurred in 2015, and the following measures were implemented in 2015. A meeting occurred on Tuesday 10 May 2016 with Police, ESPA and Q-Dance all in attendance. It was agreed at this meeting, that the same measures from 2015 will be used in 2016 for the SIRC Bus Loading and Unloading.

Overview

Defqon1 Music Festival will be held on Saturday 17 September at the SIRC. It is expected to attract approximately 20,000 – 22, 000 people to the event on the Saturday. The event will run from 10:30AM – 10:00PM, and will incorporate a 'soft' shutdown which concludes at 11:00PM.

At the conclusion of the event at 10:00PM it is expected that the majority of people will exit the site. The following operational notes have been developed based on consultation meetings between ESPA, Police, ISEC and the event organizer Q-Dance. The operational directives below provide greater detail to the operational map, included in the overarching TMP, as [Attachment 13a](#).

Key Stakeholders

Jay Rubie – **Event & Sports Projects Australia (ESPA)**
Michael Nguyen– **Event & Sports Projects Australia (ESPA)**
Simon Coffey – **Q-Dance Australia**
Craig De Vita – **Q-Dance Australia**
Chief Inspector Grant Healey – **NSW Police Force – Penrith LAC**
Sergeant Matt Shirvington – **NSW Police Force – Penrith LAC**
Peter Armstong – **I-Sec**

Ingress

- Ingress will occur from as early as 10:00AM and will continue up until 4:00PM, with peak ingress expected to occur from 11:30AM to 2:30PM.
- SIRC has three gates that will be utilised during the event. These are Gate A, Gate B, and Gate C.
- Shuttle buses will enter through Gate A and exit through Gate B.
- Charter/Self-Organised buses will enter through Gate C and exit through Gate B.
- **NO Vehicles are to enter via Gate B, this gate will operate as an exit only.**
- Private vehicles will be allowed to park in this area for a price of \$20 per car.
- Taxi's will be permitted to drop off at this area, however when dropping off they must be approached by an event marshal that will let them know that no pickups are allowed at the conclusion of the event and that event goers will be taken via shuttle bus to the Southern side of Penrith station to get a taxi from there.
 - NSW Taxi Council will be notified of the event and advised that taxis are to drop off and pick up at Penrith station
- Charter buses that drop off in this area, will be approached by an event marshal who will provide a map and advise that drivers must enter the site before 9:00PM and layover until egress has begun.
- A mini-loop service will operate from the event to Leland St. This loop will pick up any event goers that have either walked to the event from the local area, or have been dropped at the closure point at Old Castlereagh Rd.

Egress

- Gradual egress will begin from 8:00PM to 10:10PM.
- Peak egress will occur from 10:10PM to 11:30PM, with a minor egress continuing until 12Midnight.
- ALL patrons must either board the station shuttle bus, mini-loop bus, private vehicle or charter bus. The shuttle bus will take patrons to the Northern Side of Penrith Station for patrons to either get a train, taxi or get a private pick up.
- Charter buses must be inside the venue at 9:30PM. (See below considerations for charter bus arrangements)
- Shuttle buses will enter through Gate A and exit through Gate B
- Charter buses will enter through Gate C and exit through Gate B
- **NO Vehicles are to enter via Gate B, this gate will operate as an exit only.**
- The mini-loop service will continue to operate from the event site to Leland St.
- Patrons wanting to catch a taxi, must board the shuttle bus which will drop off at the Northern side of Penrith Station. The taxi stand is located on the Southern side of Penrith Station.
- Patrons getting picked up from private vehicles must board the shuttle bus which will drop off at the Northern side of Penrith station. The pick-up point for private vehicles is located on the Southern side of Penrith Station.

Considerations

Patrons walking on Old Castlereagh

Due to the width of Old Castlereagh Rd in addition to the lack of pathway, and lighting, it is unsafe for any pedestrians to leave the site on foot. Futhermore, Old Castlereagh is heavily used by event shuttle buses during the peak egress of the event. Site meetings and planning meetings occurred in 215 with the event organiser, NSW Police, and ESPA to determine the most appropriate measures to ensure that no pedestrians exit onto Old Castlereagh Rd.

Charter Buses

To ensure the above measures are successfully implemented the communications and management of charter buses must be strong and follow the below steps.

Pre-Event – Charter bus companies will be sent, by email, details on how to enter the site. This including times and Gate C entry. One week prior to the event, event staff (Q-Dance) will contact each charter bus company to ensure that they are aware of timings and that they received the email detailing how to manage the area.

Ingress – Charter buses enter the site through Gate C and are directed by SIRC staff where to park and drop off patrons. The driver of the charter bus will be approached by an event staff member and will be advised that they must re-enter the site through Gate C and must be in by 9:00PM. They will also be handed a flyer which details the cut off time of 9:00PM and details on how to re-enter the site through Gate C.

Egress - Charter buses enter the site through Gate C. As such, this Gate needs to remain open. A number of methods will be implemented to ensure that pedestrians do not exit through Gate C. A buffer zone, as shown in [Attachment 13a](#), will be built to “hide” Gate C. Four security staff and four police officers will be stationed at this point. Two traffic controllers will be deployed to this point. Traffic controllers will assist charter buses to enter through correct gate. A traffic controller at Gate C will radio the Traffic Manager (Jay Rubie) if any patrons require a shuttle bus to pick them up from this gate. The temporary gate will be closed if a lot of pedestrians present at Gate C.

Note: Although it will be advised that charter buses can-not enter the site after 9:00PM, it is expected that a majority of charter buses will not be able to layover for this period of time. In this instance, the staff member that has spoken to the driver will let them know that they will still be able to enter Gate C for pick-ups.

Gate C - Operations

In 2015 a temporary gate and additional fencing was built and scrimmed at Gate C which acted as a buffer zone to hide the exit to Old Castlereagh Rd. This area will be resourced with four security guards, four police and two traffic controllers to manage the area – in addition to SIRC staff in this area.

This temporary gate remains open, however it can be easily closed. At the discretion of Police, the gate may be closed intermittently if too many patrons attempt to exit at this gate. If any patrons present at Gate C wanting to exit, there is a contingency to send a station shuttle that is partially full to pick up patrons – only under direction of Police.

The operational plan for this area has been developed as [Attachment 13a](#), was implemented in 2015 and is included in the overarching TMP for the event.