

25/06/2021

Chris Maher

Application no: 1157310  
Property No: 4623071

### **Wastewater connection application – pump to sewer**

Property address: 94-98 Nepean Ave, Penrith

Dear Applicant

Sydney Water gives you conditional authorisation to connect to our gravity wastewater system as requested.

Connection must be made in accordance with the instructions and conditions in this letter.

If you follow the conditions in this letter, you are authorised to connect to this service and use it, under section 48A of the Sydney Water Act.

#### **Conditions**

1. The connection must be made to the existing wastewater connection ( junction) or to the house service line.
2. A licensed plumber must connect your property plumbing to our wastewater connection point (junction.) Work must comply with the Plumbing Code of Australia, AS/NZS 3500 and the most recent edition of the Sydney Water edition of the Sewerage Code of Australia.
3. **If there is no wastewater connection point (junction) in our pipe or if it is not serviceable you must apply to insert a new wastewater connection point at through Sydney Water Tap in. A listed constructor, including Sydney Water, must insert the wastewater connection point. Refer to [sydneywater.com](http://sydneywater.com) and go to Building and Developing for listed suppliers.**
4. You may pump your domestic wastewater to our wastewater main. You may pump wastewater to our main at **a maximum rate of 2 Litres per second.**
5. You must install a holding tank that can safely store wastewater before you pump it to our system. The property owner is responsible for any overflows or odours that may occur on the property.
6. You must manage your collection tanks and pumps to ensure that they do not emit odours, or increase the chance of odours or corrosion in our pipes.
7. You must install an isolation valve at the point of connection to Sydney Water's sewermain so that we can disconnect your service if your pumped wastewater

causes overflows or leaks in our system, unacceptable odours, is of unacceptable quality, or will cause corrosion in our pipes.

8. This letter gives you permission to discharge a reasonable quantity of domestic quality wastewater only.. Wastewater you pump to our sewer should not have higher pollutant loads than normal domestic wastewater
9. You do not have approval to discharge trade wastewater. If you want to discharge trade wastewater from business activities you must apply for Trade Waste application through Sydney Water Tap in.
10. You must not discharge stormwater or groundwater to your wastewater connection, or connect any pipe carrying stormwater or groundwater to your wastewater connection.
11. Your collection pump and tank may need other planning and environmental approvals. It is the property owners' responsibility to get these approvals before site work begins. The property owner is responsible for complying with any conditions given in these approvals.
12. You must maintain your connection and pump equipment in accordance with the conditions in this letter and your Customer Agreement.

Work must comply with the Plumbing Code of Australia and the most recent Sydney Water edition of the Sewerage Code of Australia.

The pump and service being installed is the responsibility of the property owner to maintain to the connection point. Sydney Water does not guarantee the reliability or performance of the pump being installed. Any problems experienced with the pumps' operation is the responsibility for the property owner to rectify.

13. You must install a reflux valve. Work must comply with the Plumbing Code of Australia and the most recent Sydney Water edition of the Sewerage Code of Australia
14. Have a backflow accredited licensed plumber install a high hazard backflow prevention device to the property that complies with our connection requirements. This device will need to be tested each year by an accredited backflow plumber.

This approval is valid for one year from the date of this letter.

If your connection does not comply with these conditions it will be an unauthorised connection. We may ask you to rectify the unauthorised connection, or we may restrict your services or disconnect you until you rectify any faults.

## Customer Agreement

You have applied for a pump approval at your property which is a non-standard service. Our Customer Contract does not cover this non-standard service, so you now have a customer agreement with us. Please find enclosed the information schedule of this agreement.

The customer agreement outlines the services we are providing at your property, and if you have any special responsibilities for these services.

The customer agreement has three sections including:

- information schedule
- general terms and conditions
- schedule of our requirements.

For easy reference, we have just sent you the information schedule, which is the part of the agreement specific to your property. You can view the remaining sections of the agreement at [sydneywater.com.au](http://sydneywater.com.au). Please visit our website to read these more general sections.

You must maintain your connection in accordance with the conditions of the customer agreement.

### Plumbing inspections

Private plumbing is regulated by NSW Fair Trading.

### Further information

For more information you can email me at [connections@sydneywater.com.au](mailto:connections@sydneywater.com.au) or call 8849 6516.

Yours sincerely

Rhonda Laing  
Business Customer Representative  
Customer Connections.